

KMW[®]

KÜHLMÖBELWERK

Quality made in Germany



Products
Services



SERVICES

Technical services



Installation & start-up



360° Competence



Energy optimization



After-sales



Technical services

Fast a reliable technical service

KMW offers you a comprehensive technical service range which covers all necessary services from project planning to after-sales care. Our qualified employees will take care of your requests quickly and reliably. We will quickly come back to you with an offer which is perfectly tailored to your requirements and will convince you.

Our six service packages:



Installation & start-up

Everything from one source!

Professional equipment assembly, installation of the suitable refrigeration systems, and start-up by qualified personnel on site are all part of KMW's philosophy. If additional equipment is needed, we can get it there quickly. We ensure that our products offer the best performance for your sales success. Detailed installation instructions for our units ensure that cabinet line-ups are installed next to each other correctly, making them appear like a unified whole, with connections exactly where they belong. We will stand by your side with our expertise and competence.



360° Competence

We help you where you need it

Competent and swift troubleshooting is our strength

We usually correct any faults you report immediately. The more precisely you can describe your problem, the easier it is for our trained service technicians to complete the repair work. We mostly stock all required spare parts (even for older units) or at least are able to obtain or produce them quickly. We offer all necessary spare parts for refrigerators and freezers at a fair price-performance ratio. As in our unit production manufacture itself, we only use components that meet our stringent criteria and thus also ISO certification requirements.

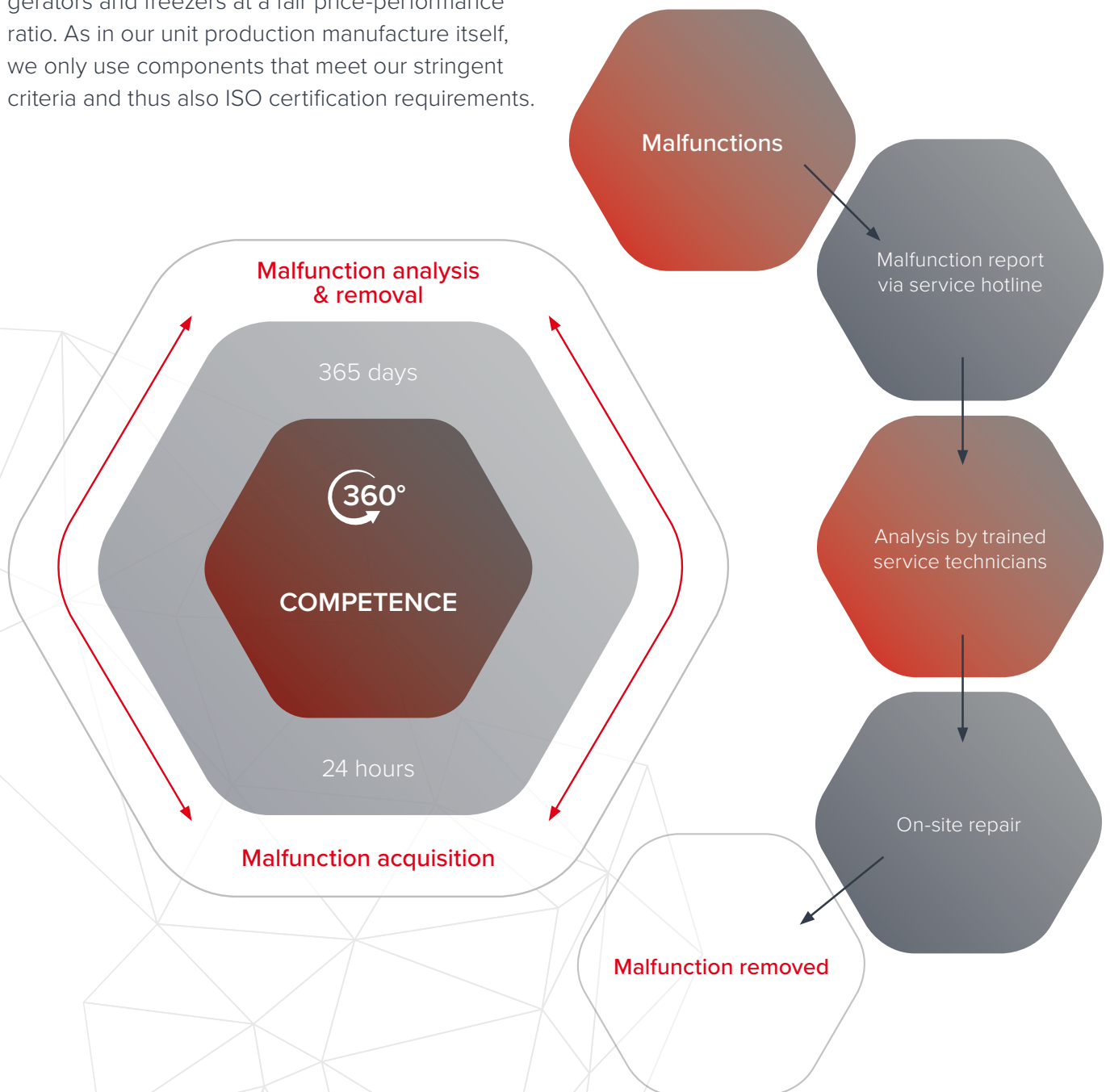
24 hours a day, 365 days a year

In case of emergencies or questions, please contact us via our 24-hour service line, 365 days a year, on our toll-free service number:

+49 800 599 59 59

or per e-mail:

service@kmw-limburg.com



Energy optimization

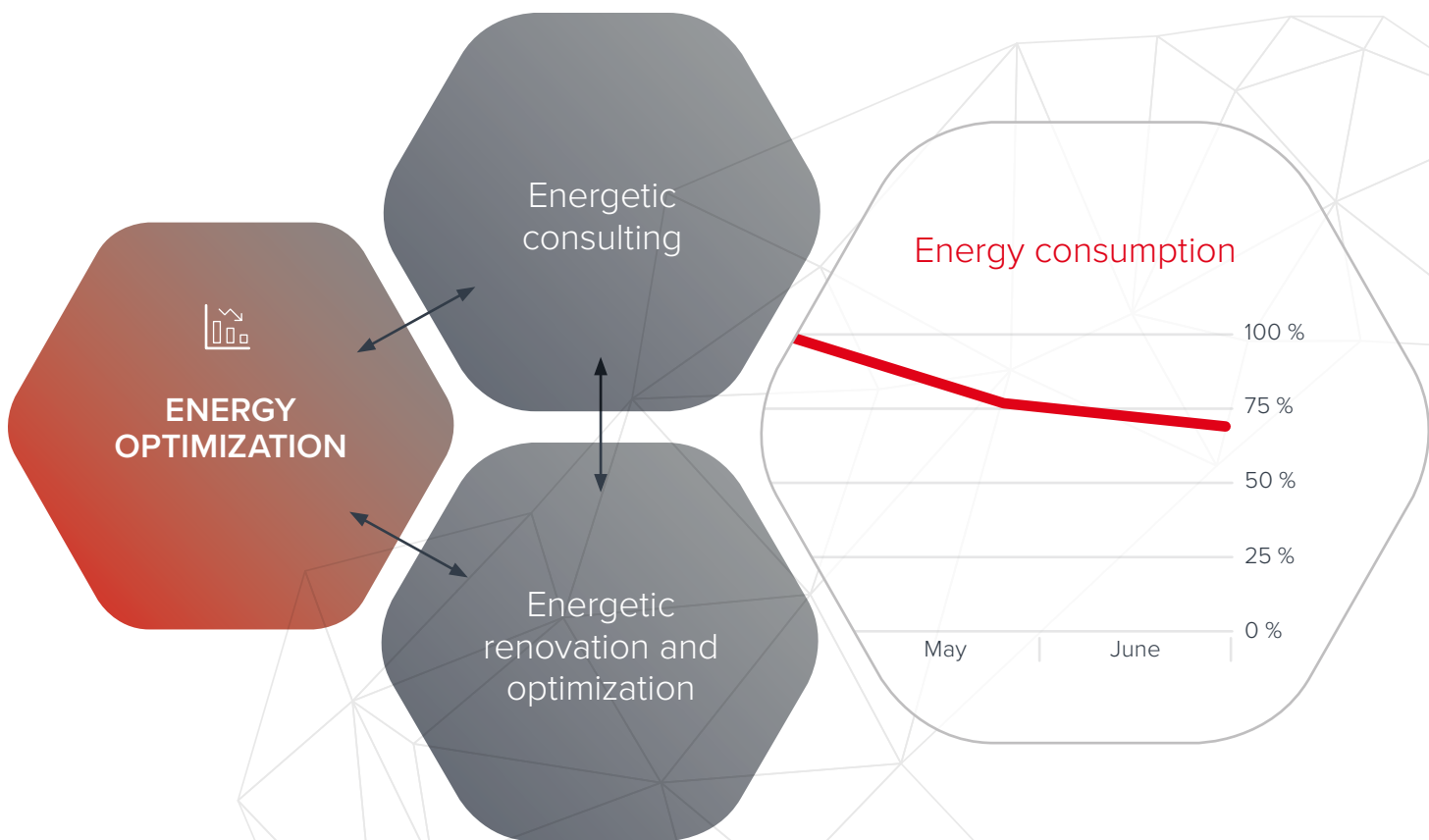
From consulting to reconditioning

Energy consulting

We offer inspection services for your refrigerators and freezers as well as your refrigeration system components. We always focus on the operational reliability of all components. Our aim is the faultless and energy-efficient operation of your cabinets and systems – 24 hours a day, 365 days a year. KMW compiles detailed energy consumption and operating analyses of your refrigerated and freezer display cabinets in conjunction with your refrigeration system and automatic control system. Based on this we can determine energy consumption and prepare a recommendation for optimization measures. Of course, identifying opportunities and options is part of our services.

Energy-related reconditioning and optimization

Rising energy costs and business management considerations prompt many store operators to consider energy-related reconditioning measures. Where necessary, KMW optimizes your older refrigerators and freezers in terms of energy-efficiency. With our low-cost retrofits, we can implement the latest state of the art technology while significantly improving the performance of the individual components. Depending on how extensive you want the retrofit to be, you can achieve up to 30% in energy savings. It does not matter whether you have KMW cabinets or units from another manufacturer.



After-sales

Long-lasting refrigeration

Maintenance of all KMW refrigeration and freezer units

Regular maintenance of refrigeration and freezer units ensures a consistently high level of performance and energy efficiency.

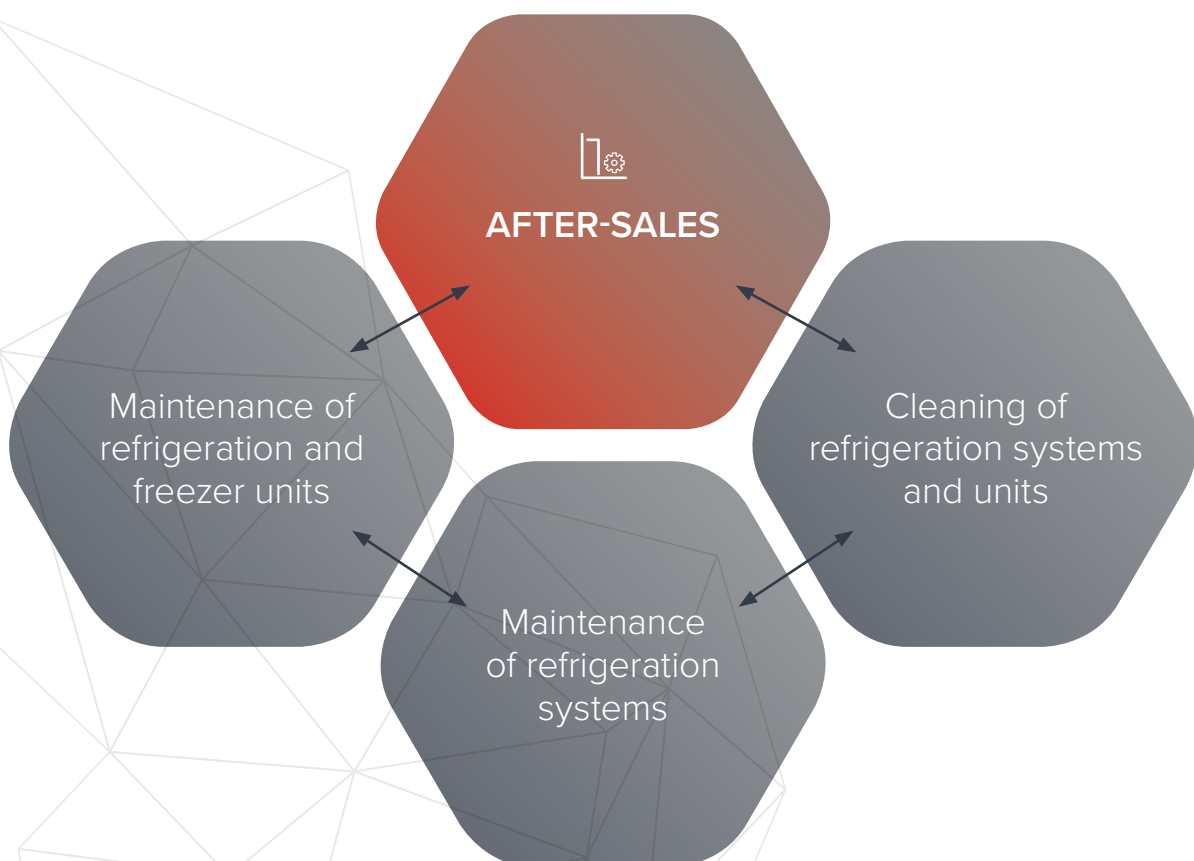
Maintenance is carried out according to specified guidelines. The scope of maintenance work can be tailored to suit your needs. This, of course, also includes cabinet cleaning. Our extensive range of accessories and spare parts covers any components that might need to be replaced – at a fair price-performance ratio. We only use components that meet our stringent criteria and thus also ISO certification requirements.

Maintenance of the refrigeration system

These criteria also apply to the maintenance of your refrigeration system. A clean refrigeration system ensures a consistently high level of performance and energy efficiency. We are very familiar with the maintenance of various refrigeration systems. Regular maintenance ensures the proper operation of your system, reduces repair costs, extends service life, and thus serves to maintain value.

Regular maintenance = energy savings

Take advantage of our all-inclusive package which covers all maintenance and repair issues. This way, you have fixed expenses and no risks. We carry those risks because we want you to have an optimally performing system.



Imprint

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